

K of C Breakfast Survey Summary

The St. Albert Knights of Columbus Council 4742 breakfast survey questionnaire was handed out at both breakfast sittings following the 9:00 and 11:00 masses on January 5, 2014. Below is an over view of survey results.

- Total number of questionnaires filled out – 60
- Total number of questionnaires with comments – 38

- 81% attend on a monthly basis.
- 45% attend as a family and 40% were couples.
- Pancakes were the favourite food item, followed by scrambled eggs then sausages.
- 58% indicated that the service was fast and the remainder indicated that it was appropriate.
- Everyone indicated that the cost was appropriate.

Over-all 79% of the comments with respect to the food, service and cost were positive. Many were very positive as reflected by this quote - “Excellent! Food, great service. Perfect way to bring Family’s together! Thank you!” This speaks very well of all the volunteers that help to make these breakfasts so successful.

There were a few suggestions to add some items or make some changes. These items in general would have an impact on the current cost and the process being applied in the kitchen to make sure there is sufficient food available in time to serve. The kitchen has limited space and equipment to make additions or changes without disrupting the smooth flow to make sure the pancakes, scrambled eggs and sausages are ready on time.

The kitchen is not big enough or equipped to do bacon, ham or French toast when the grill and stove top burners are already being used for making scrambled eggs and pancakes. The ovens are also in use to keep the pancakes, and sausages warm until they can be served.

The addition of any item such as fresh fruit would also increase the cost per person to prepare the breakfast.

The K of C is unable to offer gluten free food at this time as the risk with respect to cross contamination can not be guaranteed as the space and equipment for a completely separate process can not be readily accommodated in the kitchen.

There a couple of areas (i.e. different source of sausages, and keeping the food warmer) being reviewed to determine if improvements can be made to our over-all service.

Please refer to the attached document “Pancake Breakfast Survey” for a tabulation of the results to each question.